

### **III. (a.) National Organizations**

**1. American Association of People with Disabilities**

Website: <http://www.aadp.com>  
Resource for: Information, Education & Advocacy

2013 H Street NW, 5<sup>th</sup> floor  
Washington, DC 20006  
Telephone: 800-840-8844 (Toll Free V/TTY)  
or 202-457-0046 (V/TTY) Fax: 866-536-4461

**2. Disability.gov**

Website: <http://www.Disability.gov>  
Resource for: Contacts & Reference Materials, Laws, Complaint Procedures, General Information (This section of **Disability.gov** provides information on housing laws, design and technical advice for people with disabilities, their family members, public housing organizations and the nation's builders.)

**3. Equal Rights Center**

Website: <http://www.equalrightscenter.org>  
Resource for: Education, Consulting and Advocacy

11 Dupont Circle NW, Suite 450  
Washington, DC 20036  
(Free) 866.719.4ERC (Voice) 202.234.3062  
(TTY) 202.234.7590 (Fax) 202.234.3106  
[info@equalrightscenter.org](mailto:info@equalrightscenter.org).

**4. Fair Housing Accessibility FIRST**

Website: <http://www.fairhousingfirst.org/>  
Resource for: Promoting compliance with the Fair Housing Act design and construction requirements, including detailed instruction programs, web resources, and a toll-free information line for technical guidance and support.

1-888-341-7781 (voice/TTY)

**5. Fair Housing Assistance Program (FHAP)**

[http://portal.hud.gov/hudportal/HUD?src=/program\\_offices/fair\\_housing\\_equal\\_opp/partners/FHAP](http://portal.hud.gov/hudportal/HUD?src=/program_offices/fair_housing_equal_opp/partners/FHAP)  
Resource for: Information and Financial Resource  
(The Department provides FHAP grants annually on a noncompetitive basis to substantially equivalent State and local fair housing enforcement agencies.)

Office of Fair Housing and Equal Opportunity

**Kenneth J. Carroll**, Director, FHAP Division, at (202) 402-7044

**6. Fair Housing Initiative; Program (FHIP)**

[http://portal.hud.gov/hudportal/HUD?src=/program\\_offices/fair\\_housing\\_equal\\_opp/partners/FHIP](http://portal.hud.gov/hudportal/HUD?src=/program_offices/fair_housing_equal_opp/partners/FHIP)

Resource For: Information and Complaints – FHIP organizations partner with HUD to identify agencies that handle complaints of housing discrimination, including education, outreach and enforcement.

Apply online at [www.grants.gov](http://www.grants.gov)

**7. fairhousinglaw.org**

Website: <http://www.fairhousinglaw.org/>

Resource for: Education and Resource List

**8. Housing and Civil Enforcement Section**

Website: <http://www.justice.gov/crt/about/hce/>

Resource for: Information and Complaints

Civil Rights Division

U.S. Department of Justice

950 Pennsylvania Ave., N.W.

Washington, D.C. 20030

202-514-4713; 202-305-1882 TDD

**9. Maryland Commission on Civil Rights**

Website: <http://mccr.maryland.gov/housing.html>

Resource for: Information about housing discrimination

6 Saint Paul Street

Baltimore, Maryland 21202

410-767-8600 800-637-6247 410-333-1841 FAX 410-333-1737 TTY

**10. Multifamily Housing Clearinghouse (MFHC)**

Website: <http://www.hud.gov/offices/hsg/mfh/hc/mfhc.cfm>

Resource for: Information and Complaints

(re: initiatives, programs and policies of HUD's Office of Multifamily Housing Programs and handles complaints)

1-800-MULTI-70 (1-800-685-8470)

**11. National Fair Housing Alliance**

Website: <http://www.nationalfairhousing.org/>

Resource for: Information, Complaints and Advocacy

(Dedicated solely to ending discrimination in housing. NFHA works to eliminate housing discrimination and to ensure equal housing opportunity for all people through leadership, education and outreach, membership services, public policy initiatives, advocacy and enforcement. Also handle complaints.)

1101 Vermont Ave., NW, Ste. 710

Washington, D.C. 20005

202-898-1661 202-898-1670 TTY 202-371-9744 FAX

**12. National Fair Housing Training Academy**

Website: <http://www.nfhfa.org>  
Resource for: Training and Education  
600 Maryland Avenue, S.W., Lower level  
Washington, D.C. 20024  
202-314-3422  
202-314-3556 FAX

**13. U.S. Census Bureau**

Website: <http://www.factfinder2.census.gov>  
Resource for: Information (Population, Housing, Economic & Geographic Data)

**14. U.S. Department of Health and Human Services**

Website: <http://www.hhs.gov/>  
Resource for: Complaints  
Regional Manager, Office for Civil Rights (OCR)  
150 S. Independence Mall West, Suite 372, Public Ledger Building  
Philadelphia, PA 19106-9111  
215-861-4441; 215-861-4431 FAX; 215-861-4440 TDD; 1-800-368-1019 HOTLINE

**15. U.S. Department of Housing and Urban Development**

[http://portal.hud.gov/hudportal/HUD?src=/program\\_offices/fair\\_housing\\_equal\\_opp/FH\\_Laws/yourrights](http://portal.hud.gov/hudportal/HUD?src=/program_offices/fair_housing_equal_opp/FH_Laws/yourrights)

Resource for: Legal definitions, supporting organizations, financial programs, Fair Housing training and complaint handling

**Housing Discrimination:**

**Fair Housing Regional Office - Delaware, DC, Maryland, Pennsylvania, Virginia, and West Virginia:**

Philadelphia Regional Office of FHEO  
U.S. Department of Housing and Urban Development  
The Wanamaker Building  
100 Penn Square East, 12th Floor  
Philadelphia, Pennsylvania 19107-3380  
(215) 656-0500 1-888-799-2085 800-927-9275 TTD# (215) 656-3445 FAX

**Office of Fair Housing and Equal Opportunity  
Department of Housing and Urban Development**

Room 5204  
451 Seventh St. SW  
Washington, DC 20410-2000  
You can call toll-free 1 (800) 669-9777

**U.S. Department of Housing and Urban Development (Baltimore Area)**  
James Kelly, Field Office Director

10 South Howard Street, 5th Floor  
Baltimore, Maryland 21201 -2505  
(410) 962-2520 xx3011 (410) 209-6681 TTY 410-209-6670 FAX

**16. US Department of Justice**

Website:

<http://www.usdoj.gov/crt/housing/fairhousing/index.html>

Resource for: Information and Complaints, Housing Discrimination Tip Line  
Report an incident 1-800-896-7743 (toll-free Tip Line)

Or e-mail: [fairhousing@usdoj.gov](mailto:fairhousing@usdoj.gov)

U.S. Department of Justice, Civil Rights Division

950 Pennsylvania Avenue, N.W.

Housing and Civil Enforcement Section, NWB

Washington, D.C. 20530

(202) 514-4713 (local calls) (202) 305-1882 (TTY) (202) 514-1116 (Fax)

**III. (b.) State Organizations**

**1. Baltimore Neighborhoods, Inc. (BNI)**

Website: <http://www.bni-maryland.org/>

Resource for: Information and Complaints

2530 North Charles Street

Baltimore, MD 21218

Administration: (410) 243-4468

Fair Housing: (410) 243-4400

Tenant-Landlord Hotline: (410) 243-6007 (Baltimore Region) or 1-800-487-6007

**2. Independent Living Center:**

Website: <http://www.virtualill.net/illt/query-landr.php?state=md>

OR

<http://www.illru.org/html/publications/directory/maryland.html>

Resource for: List of Facilities in MD

**3. Maryland Legal Aid Bureau (locations and programs)**

Website:

<http://www.mdlab.org/Service%20and%20Programs>

Resource for: Free civil legal assistance to low-income people in need throughout Maryland

500 E. Lexington Street

Baltimore, MD 21202

(410) 951-7777; (800)-999-8904; (410) 951-7750 Intake;

(866) MD LAW 4 U (866-635-2948)

**4. Maryland Real Estate Commission (Division of Occupational & Professional Licensing)**

Website: <http://www.dllr.state.md.us/license/mrec/>  
Resource for: Complaints, Legal Information and Education  
500 N. Calvert Street  
Baltimore, Maryland 21202-3651  
(410) 230-6230  
Email: [mrec@dllr.state.md.us](mailto:mrec@dllr.state.md.us)

**5. Maryland Commission on Civil Rights (MCCR)**

Website: <http://www.mccr.maryland.gov/>  
Resource for: Complaints and Information on housing discrimination,  
reasonable accommodations and hate crimes.  
6 St. Paul Street, 9th Floor, Suite 900  
Baltimore, Maryland 21202  
(410) 767-8600 - (Baltimore office)

**Maryland Commission on Civil Rights - Hagerstown Office**

Elizabeth Hager Center  
14 N. Potomac Street  
Hagerstown, Maryland 21740  
(301) 791-3059 (can call collect)

**6. Maryland Office of the Attorney General - Consumer Protection**

<http://www.oag.state.md.us/Consumer/offices.htm>  
Resource for complaints involving new home builders and home  
improvements, plus Landlord-Tenant complaints  
200 St. Paul Place  
Baltimore, MD 21202  
(410) 576-6550 1-888-743-0023 main switchboard (toll-free)

**Eastern Shore Office**

201 Baptist Street  
Salisbury, MD 21801  
410-713-3620 8:30 a.m. to 4:30 p.m., Monday through Friday

**Western Maryland Office**

44 North Potomac Street, Suite 104  
Hagerstown, MD 21740  
(301) 791-4780 8:30 a.m. to 4:30 p.m., Monday through Friday

**Southern Maryland Office**

15045 Burnt Store Road  
Hughesville, MD 20637  
Mailing address: P.O. Box 745  
Hughesville, MD 20637  
301-274-4620 or toll-free 1-866-366-8343  
*Please call to verify hours of operation before coming into this office.*

**Cumberland Telephone Assistance**

(301) 722-2000

*Please call to verify hours of operation before coming into this office.*

**Frederick Telephone Assistance**

(301) 600-1071

*Please call to verify hours of operation before coming into this office.*

**7. Maryland Volunteer Lawyers Service**

Website: <http://www.mvlslaw.org>

Resource for: Free legal assistance. 800-510-0050

One North Charles St., Ste 222

Baltimore, MD 21201

410-547-6537 FAX: 443-451-4081

Email: [info@mvlslaw.org](mailto:info@mvlslaw.org)

**8. Mid-Shore Council on Family Violence, Inc.**

Website: [www.MSCFV.org](http://www.MSCFV.org)

Resource for: Legal Information (Reduced-fee legal help for domestic violence survivors)

Chestertown: 410-778-4316; Crisis Hotline 800-927-4673

**9. Maryland Transgender Civil Rights Organization**

Website:

[www.equality,maryland.org/legislation/tax\\_exemption\\_faq.htm](http://www.equality,maryland.org/legislation/tax_exemption_faq.htm)

Resource for: Recordation & Transfer Tax – Exemption – Domestic partners

Equality Maryland

1319 Apple Ave.

Silver Spring, MD 20910

301-587-7500 1-888-440-9944 Fax: 301-587-6909

Email: [info@equalitymaryland.org](mailto:info@equalitymaryland.org)

**10. Maryland Rural Development Corporation**

Website: [www.mrdc.net](http://www.mrdc.net)

Resource for: Rural Maryland – Housing and transportation

Administrative Offices & Headquarters

PO Box 4848

428 Fourth Street

Annapolis, MD 21403

(410) 269-0910

**III. (c). Local Organizations, Counties and Cities**

## **1. Allegany**

### **a. Allegany County Government**

Website: <http://www.gov.allconet.org/>

**OR**

<http://www.gov.allconet.org/Allegany%20County%20org%202008.pdf>

(County Gov. organizational chart)

Resource for: Basic Information

Allegany County Department of Community Services  
Housing Services Division  
30 (Rear) Washington Street  
County Courthouse – Cumberland  
Office Hours: Monday-Friday from 8:00 a.m. to 4:00 p.m.  
(301) 777-2372 (301) 777-2126 FAX Email: [housing@allconet.org](mailto:housing@allconet.org)

### **b. Allegany County Housing Authority**

701 Furnace Street, Suite 1  
Cumberland, MD 21502-1569  
(301) 759-2880 (301) 759-9415 FAX

### **c. Housing Authority of Frostburg**

Website: N/A  
Resource for: Housing Information  
101 Meshach Frost Village  
Frostburg, MD 21532-1532  
(301) 689-9700 (301) 689-5125 FAX

### **d. Housing Authority of the City of Cumberland (t/a Cumberland Housing Alliance)**

Website: <http://www.cumberlandhousing.org/>

Resource for: Housing Information

635 East First Street  
Cumberland, MD 21502-4362  
(301) 724-6607 (301) 724-8731 FAX Office Hours: Monday - Friday 8 a.m. to 4 p.m.  
Queen City Tower (301) 722-7977  
John F. Kennedy Apartments (301) 724-1544

### **e. Allegany Human Resources Development Commission**

Website: <http://www.alleganyhrdc.org/>

Resource for: Housing Information

125 Virginia Avenue  
Cumberland, MD 21502  
(301) 777-5970 (301) 722-0937 FAX

## **2. Anne Arundel**

### **a. Anne Arundel County Department of Aging and Disabilities**

Website: <http://www.aacounty.org/Aging>  
Resource for: Information and Advocacy  
2666 Riva Road  
Annapolis, Maryland 21401  
(410) 222-4464 (800) 492-2499 TTY/TTD: (410) 222-4355

### **b. Anne Arundel County Government**

Website: <http://www.aacounty.org/>  
Resource for: Information

County Main Information Desk - (410) 222-7000  
44 Calvert Street  
Annapolis, MD 21401

### **c. Anne Arundel County Human Relations Commission**

Website: <http://www.aacounty.org/CountyExec/HumanRelations.cfm>  
Resource for: Information and Complaint  
44 Calvert Street, Room 330  
Annapolis, MD 21401  
(410) 222-1220 (410) 222-1198 FAX

### **d. Anne Arundel Office of Minority Affairs**

Website: <http://www.aacounty.org/CountyExec/MinorityAffairs.cfm>  
Resource for: Information and Advocacy  
44 Calvert Street, Room 330  
Annapolis, MD 21401  
(410) 222-1220 (410) 222-1198 FAX

### **e. Housing Commission of Anne Arundel County**

Website: [www.hcaac.org](http://www.hcaac.org)  
7477 Baltimore Annapolis Boulevard  
P.O. Box 817  
Glen Burnie, MD 21060  
(410) 222-6200 x 100 (410) 222-6214 FAX

### **f. Housing Authority of the City of Annapolis**

Website: <http://www.hacamd.org>  
1217 Madison Street  
Annapolis, MD 21403-2203  
(410) 267-8000 410-267-8290 FAX

## **3. Baltimore County**

### **a. Baltimore County Human Relations Commission**



[www.baltimorecountymd.gov/Agencies/humanrelations/index.html](http://www.baltimorecountymd.gov/Agencies/humanrelations/index.html)

Resource for: Information and Complaints

County Courthouse  
400 Washington Avenue, Room 106  
Towson, MD 21204  
E-mail: [bchrc@baltimorecountymd.gov](mailto:bchrc@baltimorecountymd.gov)  
(410) 887-5917 TDD: (410) 339-7520 (410) 887-6079 FAX

**b. Greater Baltimore Community Housing Resource Board, Inc.**

Website: <http://www.gbchrb.org/index.html>

Resource for: Information and fair housing news for Metropolitan Baltimore

P. O. Box 66180  
Baltimore, Maryland 21239-6180  
(410) 929-7640

**c. Baltimore County, MD Neighborhood Improvement**

[www.baltimorecountymd.gov/Agencies/neighborhoodimprovement/](http://www.baltimorecountymd.gov/Agencies/neighborhoodimprovement/)

Resource for: Housing Information

Jefferson Building  
105 West Chesapeake Avenue  
Towson, MD 21204  
(410) 887-3124

**4. City of Baltimore**

**a. Baltimore Community Relations Commission (BCRC)**

<http://www.ci.baltimore.md.us/government/community.html>

Resource for: Information and Complaints

10 N. Calvert Street, Suite 915  
Baltimore, MD 21202  
(410) 396-3141

**b. Baltimore Housing**

Website: <http://www.baltimorehousing.org/index/p:fair.asp>

Resource for: Information and Complaints

Office of Fair Housing and Equal Opportunity  
417 E. Fayette St.  
Baltimore, MD 21202  
(410) 396-3246 - 711 or (800) 735-2258 (Maryland Relay)

**c. Housing Authority of Baltimore City (HABC)**

Website: <http://www.baltimorehousing.org/>

Resource for: Housing Information

417 E. Fayette Street  
Baltimore, MD 21202-3431  
(410) 396-3232 410-396-4943 FAX

**d. Making Choices for Independent Living, Inc.**

Website: <http://www.mcil-md.org/homeowner:hip.htm>  
Resource for: Information

3011 Montebello Terrace  
Baltimore, MD 21214  
(410) 444-1400; 1-888-560-2221 TTY: Use 711

**5. Calvert**

**a. Housing Authority of Calvert County**

Website: <http://www.co.cal.md.us/index.aspx?NID=215>  
Resource for: Housing Authority Programs

480 Main Street  
Prince Frederick, MD 20678  
(410) 535-5010 410-535-4286 FAX

**6. Caroline**

**a. Maryland Rural Development Corporation**

Website: [www.mrdc.net](http://www.mrdc.net)  
Resource for: Rural housing and transportation  
101 Cedar Lane  
P.O. Box 739  
Greensboro, MD 21639  
(410) 482-2585/3566

**7. Carroll**

**a. Carroll County Bureau of Housing and Community Development**

Website: <http://ccgovernment.carr.org/ccg/housing/default.asp>  
10 Distillery Drive, Suite 101  
Westminster, MD 21157-5194  
(410) 386-3600 (410) 876-5255 FAX 711/ (800) 735-2258 TTY (MD Relay)

**b. City of Westminster – Office of Housing Services**

Website: [http://www.westgov.com/citygov/citygov\\_housing.html](http://www.westgov.com/citygov/citygov_housing.html)  
City Hall  
1838 Emerald Hill Lane  
Westminster, MD 21157  
(410) 848-2261 (410) 876-0865 FAX

## **8. Cecil**

### **a. Cecil County Housing Agency**

Website: [http://www.ccgov.org/dept\\_housing/index.cfm](http://www.ccgov.org/dept_housing/index.cfm)  
Office of Housing & Community Development  
200 Chesapeake Blvd., Suite 1800  
Elkton, MD 21921  
410-996-5245 Fax: 410-996-5256

## **9. Charles**

### **a. Charles County Government – Department of Community Services**

Website: <http://www.charlescountymd.gov/cs>  
Resource for: Information  
8190 Port Tobacco Road  
Port Tobacco, MD 20677  
Phone: 301-934-9305 – 301-870-3388 – Fax: 301-870-3388

### **b. Charles County Housing Authority**

Website: <http://www.charlescountymd.gov/cs/housing/housing-authority>  
8190 Port Tobacco Rd.  
Port Tobacco, MD 20677  
301-934-9305 301-870-3388

## **10. Dorchester**

### **a. Housing Authority of Cambridge**

700 Weaver Avenue  
Cambridge, MD 21613-2105  
410-228-6856 Fax: 410-228-5553 TDD: 1 (800) 545-1833, ext. 620

## **11. Frederick**

### **a. Human Relations Department of Frederick County Maryland (HRD)**

Website: <http://www.frederickcountymd.gov/index.aspx?NID=58>  
Resource for: Investigates Complaints of Discrimination, Legal, Education and Information  
520 N. Market St.  
Frederick, Maryland 21701  
(301) 600-1109 MD Relay 711 (301) 600-2085 FAX

### **b. Frederick Housing Authority**

Website: <http://hacfrederick.org/home.html>  
Main Office  
209 Madison Street  
Frederick, MD 21701-6536  
(301) 662-8173 (301) 663-1464

## **12. Garrett**

### **a. Garrett County Community Action - Housing Services (GCCAC)**

Website: <http://www.co.garrett.md.us>  
Resource for: Housing Information  
104 E. Center Street  
Oakland, MD 21550 (301) 334-9431

## **13. Harford**

### **a. Harford County Housing Agency**

Website: <http://www.harfordhousing.org/>  
Resource for: Housing Information  
15 South Main Street, Suite 106  
Bel Air, MD 21014-1014  
(410) 638-3045 (410) 893-9816 FAX

## **14. Howard**

### **a. Office of Human Rights of Howard County**

Website: <http://www.howardcountymd.gov/departments.aspx?ID=1777>  
Resource for: Complaint and Information  
6751 Columbia Gateway Drive, Ste 239  
Columbia, Maryland 21046-3137  
(410) 313-6430 (410) 313-6468 FAX (410) 313-6401 TTY

### **b. Howard County Housing and Community Development**

Website: <http://www.howardcountymd.gov/Departments.aspx?ID=2232>  
6751 Columbia Gateway Drive  
Columbia, MD 21046-2164  
(410) 313-6320 410-313-5960 FAX

## **15. Kent**

### **a. Department of Planning, Housing and Zoning**

Website: <http://www.kentgov.org>  
400 High Street  
Chestertown, Maryland 21620 (410) 778-4600

## **16. Montgomery**

### **a. Montgomery County Division of Consumer Affairs**

Website: <http://www.montgomerycountymd.gov/consumer>

Resource for: Complaints and Information  
(OCP's Real Property Unit investigates complaints involving  
discriminatory, predatory, or abusive lending practices)

100 Maryland Ave., Suite 330

Rockville, MD 20850

240-777-3636 - TTY: 240-777-3679 - Fax: 240-777-3768

### **b. Montgomery County Office of Human Rights**

[www.montgomerycountymd.gov/mcgtmpl.asp?url=/Content/HumanRights/index.asp](http://www.montgomerycountymd.gov/mcgtmpl.asp?url=/Content/HumanRights/index.asp)

Resource for: Complaints and information

21 Maryland Avenue, Suite 330

Rockville, Maryland 20850-2223

240-777-8450 240-777-8460 FAX 240-777-8480 TTY

*(Complaint Questionnaire can be done online.)*

### **c. Commission/Office on Common Ownership Communities**

[www.montgomerycountymd.gov/ccptmpl.asp?url=/content/ocp/ccoc/ccoc\\_index.asp](http://www.montgomerycountymd.gov/ccptmpl.asp?url=/content/ocp/ccoc/ccoc_index.asp)

Resource for: Complaints and Information

240-777-3766

### **d. Montgomery County Ethics Commission**

[www.montgomerycountymd.gov/mcgtmpl.asp?url=/Content/ethics/index.asp](http://www.montgomerycountymd.gov/mcgtmpl.asp?url=/Content/ethics/index.asp)

Resource for: Complaints and information

100 Maryland Avenue, Room 204

Rockville, MD 20850

### **e. Montgomery County Interagency Fair Housing Coordinating Group**

[www.montgomerycountymd.gov/mcgtmpl.asp?url=/Content/HumanRights/interagency.asp](http://www.montgomerycountymd.gov/mcgtmpl.asp?url=/Content/HumanRights/interagency.asp)

Resource for: Advocacy (promotes the County's efforts to prevent  
discrimination in housing)

240-777-8450 TTY: 240-777-8480

### **f. Housing Opportunity Commission of Montgomery County**

<http://www.hocmc.org/>

10400 Detrick Avenue

Kensington, MD 20895-2440  
Phone: 240-773-9000 Fax: 301-949-4690

**g. Housing Authority of the City of Rockville**

621-A Southlawn Lane  
Rockville, MD 20850  
Phone: 301-424-6265 Fax: 301-217-5857

**17. Prince George's**

**a. Human Relations Commission**

[www.co.pg.md.us/Government/Board/Commission/human\\_relations.asp?nivel=subfoldmenu\(0,5\)](http://www.co.pg.md.us/Government/Board/Commission/human_relations.asp?nivel=subfoldmenu(0,5))

Resource for: Complaints and Information (Div. 12, Prince George's County Code)

RMS Building 1400 McCormick Drive, Suite 245  
Largo, Maryland 20774  
Phone: (301) 883-6170 Fax: (301) 883-2649

**b. Office of Community Relations**

<http://www.co.pg.md.us/Government/AgencyIndex/OCR/index.asp>

Resource for: Citizens and Residents Services and Multicultural Affairs Division  
14741 Governor Oden Bowie Drive, Room L202  
Upper Marlboro, MD 20772-3050  
Tel: (301) 952-4729 Fax: (301) 952-4244

**c. Glenarden Housing Authority**

Website: <http://www.cityofglenarden.org>

8639 Glenarden Parkway  
Glenarden, MD 20706-1521  
301-772-0880 Fax: 301-322-1945

**d. College Park Housing Authority**

9014 Rhode Island Avenue  
College Park, MD 20740-1963  
301-345-3600 Fax: 301-345-4292

**e. Department of Housing and Community Development**

Website: <http://www.co.pg.md.us/government/agencyindex/hcd>

9400 Peppercorn Place, Suite 200  
Largo, MD 20774-5359  
301-883-5531 Fax: 301-883-9832

**18. Queen Anne's**

**a. Queen Anne's County Government**

Website: <http://www.qac.org/>  
Resource for: Information  
107 N. Liberty St  
Centreville, MD 21617  
410.758.4098 or (410) 758-3977

**b. Queen Anne's County Resource Guide**

Website: <http://www.qachelp.com>  
Resource for: Information  
QAC Helps / Chesapeake College 1-866-QAC-HLPS  
P.O. Box 8, 1000 College Circle  
Wye Mills, Maryland 21679

**c. Queen Anne's County Housing Authority**

<http://www.qac.org/default.aspx?pageid=275&template=3&toplevel=34>  
205 Water Street  
Suite 100  
P.O. Box 280  
Centreville, MD 21617  
410.758.8634 fax: 410.758.8635

**19. Saint Mary's**

**a. Housing Authority of St. Mary's County**

Website: <http://www.stmaryshousing.org/>  
21155 Lexwood Drive, Suite C  
Lexington Park, MD 20653  
301-866-6590 Fax 301-737-7929  
MD Relay Svc. 711 or 1-800-735-2258 (V/TTY)

**20. Somerset**

**a. Housing Authority of Crisfield**

115 South 7<sup>th</sup> Street  
Crisfield, MD 21817-1035  
410-968-0289 Fax: 410-968-0053

**21. Talbot**

**a. Housing Authority of the Town of Easton**

900 Doverbrook Street  
Easton, MD 21601-4904  
410-822-5358 Fax: 410-822-3213

**b. Easton Affordable Housing Program EAHP**

Website: <http://www.town-eastonmd.com>  
Resource for: Housing Information  
Easton Town Hall  
14 South Harrison St.  
Easton, MD 21601

**c. St. Michaels Housing Authority**

Resource for: Housing Information  
P.O. Box 296  
Saint Michaels, MD 21663-0296  
410-745-5121 Fax: 410-745-3832

**22. Washington**

**a. Hagerstown Housing Authority**

Website: <http://www.hagerstownha.com/>  
35 W. Baltimore Street  
Hagerstown, MD 21740-6059  
301-733-6911 Fax: 301-733-7298

**b. Housing Authority of Washington County**

Website: <http://hawc-link.org/>

319 East Antietam St, 2nd Floor

P. O. Box 2944,

Hagerstown, MD 21741-2944

301-791-3168 (Voice TTD); 301-791-2755 (Fax)

**23. Wicomico**

**a. Shore Housing Resource Board**

Website: <http://www.shorehousing.org>  
Resource for: Information and Complaints  
P.O. Box 971  
Salisbury, Maryland 21803  
1-800-652-6312  
Email: [info@shorehousing.org](mailto:info@shorehousing.org)

**b. Wicomico County Housing Authority**

911 Booth Street  
Salisbury, MD 21801-3046  
Phone: 410-749-1383 Fax: 410-749-8792



## **24. Worcester**

Website: <http://www.co.worcester.md.us/econ/housing.aspx>  
Worcester County Government  
1 West Market Street,  
Snow Hill, MD 21863  
Tel: (410) 632-1194 Fax: (410) 632-3131

### **III. (d.) Connecting States' Organizations of Interest**

#### **1. City of Alexandria**

Office of Human Rights

Website: <http://www.alexandriava.gov/humanrights/>  
Resources for: Information, Complaints and Education

301 King Street  
Alexandria, VA 22314  
(703) 838-4000

#### **2. Government of the District of Columbia**

Office of Human Rights

Website: <http://www.ohr.dc.gov>  
Resource for: Information, Education & Complaints

One Judiciary Square  
441 4th Street NW, Suite 570N  
Washington, DC 20001  
Phone: (202) 727-4559 Fax: (202) 727-9589

#### **3. Arlington County**

Human Rights Commission

[www.arlingtonva.us/Department/Commission/HumanRights/HumanRightsMain.aspx](http://www.arlingtonva.us/Department/Commission/HumanRights/HumanRightsMain.aspx)

Courthouse Plaza  
2100 Clarendon Boulevard, Suite 106.  
Arlington, VA 22201  
703.228.3929

### **III. (e.) Other Maryland Websites of Interest**

#### **1. Maryland State Website**

Local Government Page

<http://www.mta.md.gov/mta/mdmanual/Oigance/html/county.html>

Resource for: Information

(Provides a links to individual county websites and information on each county government)

#### **2. Maryland Department of Housing and Community Development**

Website: <http://www.dhcd.state.md.us/>

Resource for: Housing Information

100 Community Place

**Crownsville, MD 21032-2023**  
**Phone: 410-514-7400 or 410-514-7500 Fax: 410-514-7499**



## Housing Discrimination Complaints

Housing discrimination based on your race, color, national origin, religion, sex, family status, or disability is illegal by federal law. If you have been trying to buy or rent a home or apartment and you believe your rights have been violated, you can file a fair housing complaint. There are several ways to file a complaint:

- ▶ You can file a complaint right now, by using our online form.  
(It is recommended that all pop-up blockers be turned off in order to access this form. Otherwise, press the "Ctrl" button as you click on the link.)  
<https://www5.hud.gov/Hud903/main/pagHUD903Form.jsp>
- ▶ You can call toll-free 1 (800) 669-9777.
- ▶ You can print out a form,  
<http://www.hud.gov/offices/adm/hudclips/forms/files/903-1.pdf> Complete it, and mail it to:
  - ▶ Office of Fair Housing and Equal Opportunity  
Department of Housing and Urban Development  
Room 5204  
451 Seventh St. SW  
Washington, DC 20410-2000

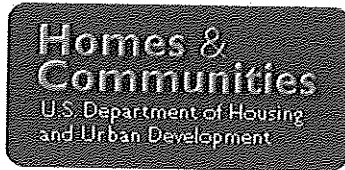
You can write us a letter with:

- ▶ Your name and address
- ▶ The name and address of the person your complaint is about
- ▶ The address of the house or apartment you were trying to rent or buy
- ▶ The date when this incident occurred
- ▶ A short description of what happened
- ▶ Then mail it to the Fair Housing Hub closest to you:

### Related Information

- ▶ Fair housing - it's your right
- ▶ Bad landlords in federal housing
- ▶ Deceptive contractors
- ▶ Fraud, waste, and abuse

**For Delaware, District of Columbia, Maryland, Pennsylvania, Virginia, and West Virginia:**  
Philadelphia Regional Office of FHEO, U.S. Department of Housing and Urban Development  
The Wanamaker Building, 100 Penn Square East, 12th Floor, Philadelphia, Pennsylvania 19107-3380  
(215) 861-7646 1-888-799-2085 TTY 215-656-3450



## Fair Housing Laws and Presidential Executive Orders

### The FAIR HOUSING LAWS:

#### Fair Housing Act

Title VIII of the Civil Rights Act of 1968 (Fair Housing Act), as amended, prohibits discrimination in the sale, rental, and financing of dwellings, and in other housing-related transactions, based on race, color, national origin, religion, sex, familial status (including children under the age of 18 living with parents or legal custodians, pregnant women, and people securing custody of children under the age of 18), and handicap (disability). More on the Fair Housing Act

#### Title VI of the Civil Rights Act of 1964

Title VI prohibits discrimination on the basis of race, color, or national origin in programs and activities receiving federal financial assistance.

#### Section 504 of the Rehabilitation Act of 1973

Section 504 prohibits discrimination based on disability in any program or activity receiving federal financial assistance.

#### Section 109 of Title I of the Housing and Community Development Act of 1974

Section 109 prohibits discrimination on the basis of race, color, national origin, sex or religion in programs and activities receiving financial assistance from HUD's Community Development and Block Grant Program.

#### Title II of the Americans with Disabilities Act of 1990

Title II prohibits discrimination based on disability in programs, services, and activities provided or made available by public entities. HUD enforces Title II when it relates to state and local public housing, housing assistance and housing referrals.

#### Architectural Barriers Act of 1968

The Architectural Barriers Act requires that buildings and facilities designed, constructed, altered, or leased with certain federal funds after September 1969 must be accessible to and useable by handicapped persons.

#### Age Discrimination Act of 1975

The Age Discrimination Act prohibits discrimination on the basis of age in programs or activities receiving federal financial assistance.



Information by State



Esta página en español



Print version

### Related Information

- ▶ Administrative Law Judges
- ▶ Discrimination Complaint
- ▶ Equal Opportunity for All Booklet - English
- ▶ Equal Opportunity for All - Spanish
- ▶ Fair Housing Act Design Manual
- ▶ Fair Housing Regulations
- ▶ Group Homes, Local Land Use, and the Fair Housing Act
- ▶ HUD's Advertising guidance
- ▶ Post-9/11 Guidance for Landlords
- ▶ Presidential Executive Orders

**Title IX of the Education Amendments Act of 1972**

Title IX prohibits discrimination on the basis of sex in education programs or activities that receive federal financial assistance.

**Equal Access to Housing Rule (March 2012)**

This rule extends protection for sexual orientation and gender identity to HUD-assisted or HUD-insured housing and FHA lending.

**FAIR HOUSING-RELATED PRESIDENTIAL EXECUTIVE ORDERS:**

**Executive Order 11063**

Executive Order 11063 prohibits discrimination in the sale, leasing, rental, or other disposition of properties and facilities owned or operated by the federal government or provided with federal funds.

**Executive Order 11246**

Executive Order 11246, as amended, bars discrimination in federal employment because of race, color, religion, sex, or national origin.

**Executive Order 12892**

Executive Order 12892, as amended, requires federal agencies to affirmatively further fair housing in their programs and activities, and provides that the Secretary of HUD will be responsible for coordinating the effort. The Order also establishes the President's Fair Housing Council, which will be chaired by the Secretary of HUD.

**Executive Order 12898**

Executive Order 12898 requires that each federal agency conduct its program, policies, and activities that substantially affect human health or the environment in a manner that does not exclude persons based on race, color, or national origin.

**Executive Order 13166**

Executive Order 13166 eliminates, to the extent possible, limited English proficiency as a barrier to full and meaningful participation by beneficiaries in all federally-assisted and federally conducted programs and activities.

**Executive Order 13217**

Executive Order 13217 requires federal agencies to evaluate their policies and programs to determine if any can be revised or modified to improve the availability of community-based living arrangements for persons with disabilities.

**U.S. Department of Housing and Urban Development**

451 7th Street, S.W., Washington, DC 20410

Telephone: (202) 708-1112

# "HUD" Complaint Brochure and Filing Instructions

## What YOU Can Do

### **I File a Complaint in Maryland**

If you feel you are the victim of housing discrimination, contact the Maryland Commission on Civil Rights within one year of the act of discrimination. For information, call 410.767.8600 or 1.800.637.6247.

### **I File a Complaint Using the HUD Housing Discrimination Complaint Form**

[http://portal.hud.gov/hudportal/documents/huddoc?id=DOC\\_12150.pdf](http://portal.hud.gov/hudportal/documents/huddoc?id=DOC_12150.pdf)

### **I File a Complaint Electronically**

To file a complaint on-line, visit the MCHR website [www.mchr.state.md.us](http://www.mchr.state.md.us), and click on the **e-services** page, then the **e-complaint form**.

Or go to: <https://www5.hud.gov/Hud903/main/pagHUD903Form.jspl>